



## CELEBRATING TEN YEARS OF INFORMATION & REFERRAL THROUGH TECHNOLOGY



Centerpoint/2-1-1 Connections has been at the forefront of collaboration in service to the citizens and agencies of Human Services in northwest Louisiana since 1987. Through innovation and technology, Centerpoint/2-1-1 Connections has led the way for our Community and now our State to serve in a more efficient and effective manner than ever before. Through its PROJECT INTRANET,

Centerpoint/2-1-1 Connections provides a comprehensive, secure CLIENT tracking and RESOURCE database of more than 2,500 programs providing services to upwards of 570,393 citizens region-wide. In 2008, Centerpoint/2-1-1 Connections became integrated Statewide through its 2-1-1 Call Center as a member of Louisiana 2-1-1, and in 2009 began the integration of its Information Management System, Project Intranet, with eight other systems statewide, hosted and administered by Centerpoint/2-1-1 Connections in Shreveport, Louisiana. Connecting more people to needed resources than ever before!

WHY is this significant to us here in northwest Louisiana? WHY celebrate the advances made over the last ten years? When you, your loved one or neighbor, even an employee, experiences a crisis and needs assistance, but don't know who to call or if any one can help — you can DIAL 2-1-1 and FIND the HELP needed. Wherever you are in Louisiana, you can DIAL 2-1-1 and FIND HELP!

This confidential and FREE, 24/7, Information & Referral System is here to HELP YOU!

In a local, regional, or statewide disaster, we're there! Keeping track of the SHELTERS, RESOURCES, and EVACUATION INFORMATION vital to our community!

We're promoting our strengths here in northwest Louisiana, because it's here the talent and innovation began! Developed locally by Bowman Systems in conjunction with Centerpoint's leadership, this nationally used (over 40,000 Users in 46 states and Canada), award winning technology has evolved while serving our community for the last ten years and is constantly expanding and enhancing its capacity with integrated GOOGLE MAPS for geo-mapping of all participating Human Service Programs — available very soon.

Celebrate with us! If you are a Human Service Program (non-profit, public service, or faith-based) and want to be included — CONTACT US! If you need to FIND HELP, just DIAL 2-1-1 TODAY!

### CENTERPOINT COMMUNITY SERVICES 2-1-1 CONNECTIONS

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